

## COMPANY VALUES

### Vision:

- We bring products and services closer to customers by being responsive to diverse Business needs providing responsible service in International Trade and Compliance

### Mission:

- Deliver critical service that will enhance customer's Business Competitiveness.
- Enhance Competence through Technology, Knowledge acquisition and Management
- Create ambience and Recognize staff for participating and contributing in growing the company and supporting Society.
- Participate with Industry and academic institutions to develop and impact vocational skill

### Our Values:

- To Undertake only those activities where we have the opportunities to excel
- To provide growth which is absolutely necessary not only to meet increasing aspirations but, more importantly, to provide avenues for career development to our staff
- To work with trust, transparency and ethical behavior
- To operate on collective decision making and taking collective responsibility
- To be fair and just to our vendors, trade partners and agencies
- To be a law abiding company by staying compliant with all Government Regulations and pay all our tax promptly
- To Institutionalize the process that leads to higher service delivery
- To nurture self worth in all our people and to use it to drive performance and integrity

## BE THERE FOR YOURSELF AND OTHERS

Our success depends on how well we help one person at a time, be it a colleague, customer or associate. We strive to make a positive difference by adhering to the following in the lives of one another.

- As you enter this place of work, please choose to make today a great day. Your colleagues, customers, team members & yourself will be thankful
- Find ways to play. We can be serious about our work without being serious about ourselves
- Stay focused in order to be present when your customers & team members most need you
- And should you feel your energy lapsing, try this sure-fire remedy: Find someone who needs a helping hand, a word of support, or a good ear – and make their day